



FREQUENTLY ASKED QUESTIONS

1. **Will I be receiving a ticket in the mail?**

Tickets will not be mailed; you will pick up your name badge at the registration desk which will act as your ticket throughout the weekend. The Convention order receipt email (as well as this email) are your confirmations that you are on the guest list.* Please bring a driver's license or a photo ID to claim your name badge and packet at registration.

**See #5 for info regarding transferring tickets*

2. **Do we need to take a form of ID to claim tickets?**

Yes.

3. **Will I be able to buy ticket the day of Convention?**

Yes, you WILL be able to buy tickets at registration the day of the event; these tickets will be \$299.

4. **A team member doesn't have a ticket yet, how long do they have to buy one?**

They can purchase tickets in advance until August 7th. Registration will be closed from August 8-13 so we are able to organize name badges and rank advancement recognition. We will also be selling tickets the day of Convention for \$299.

5. **If I transferred a ticket into someone else's name will they need to use my name to check in or theirs? I can't go. Can I transfer it to my friend or family member?**

If you transferred your registration ticket, please ensure you communicate this information with us (support@puriumcorp.com) prior to August 1st. We will have the updated information on file. The named person on our files will be the event attendee. You are receiving this email because you actually purchased a ticket. On August 10th you will be able to check the current list of confirmed attendees by contacting Customer Service at support@puriumcorp.com.

6. **If you purchase an enrollment pack that includes an Ignite! ticket and want to purchase an additional ticket, can you purchase the additional convention ticket at the \$179 price?**

Yes, as long as it is within 30 days. Offer ends August 7th.



7. **Up to what age will kids not be charged for the convention? Or will they be charged if attending the convention regardless of the age?**

Kids are not expected to attend the convention as this is a Member's event. We have arranged for on-site day care to assist convention attendees during the convention. Interested attendees should work with the company, "Kids Nite Out." Please see www.puriumignite.com to download the document that details all of the information on signing up. There is a separate fee for this service.

8. **Where is the convention being held?**

Anaheim Marriot: 700 West Convention Way Anaheim, CA 92802, phone: 714 750-8000

9. **Where do I register?**

There will be a registration desk that is clearly marked. Thursday evening it will be on the Platinum Patio and Friday morning it will be inside the Purium Marketplace near the Platinum Ballroom (the latter is the main location for the Convention).

10. **What time does registration open?**

Registration is open on Thursday from 4PM to 8PM and on Friday morning from 7AM to 10AM. We suggest you check in on Thursday (or early on Friday morning) to minimize waiting in line.

11. **What surrounding hotels are available?**

Please check www.puriumignite.com for hotel availability.

12. **What are the closest airports?**

John Wayne Airport: approximately 15 - 25 minutes / 11.8 miles.
Long Beach Airport: approximately 35 - 40 minutes / 18.5 miles.
LAX Airport: approximately 45 - 60 minutes / 36.8 miles.

13. **Will there be transportation made available by Purium from the airport to the Hotel?**

No, attendees are responsible for their own transportation.

14. **Is food being served?**

We will have Healthy Happy Hours in the morning on Friday and Sunday and will be serving lunch on Friday and Saturday and a light dessert at the Saturday night Gala; these meals are included in the price of the ticket. All other meals will be the responsibility of the attendee. We will not be serving dinner Friday or Saturday evening.

15. **Can I buy the discounted Disney tickets on the day of the Convention?**

Purium was able to negotiate a special discount on Disney tickets but the offer is only good until **the night BEFORE the Convention** (though the tickets can be used anytime from 8/8/15 through 8/19/15). Please go to <http://disneytickets.disney.go.com/store/ZMPH15A> to purchase your tickets.



16. I heard we are having a Spirit of Purium Day – what does that entail?

We are suggesting that every attendee wear his/her favorite Purium shirt on Sunday (there will be awesome shirts for sale but you could also wear an oldie but a goodie) – we have discounted tickets to Disneyland so let's show our spirit and have some fun by filling the park with Purium devotees decked in Purium gear.

17. Is there a dress code? What should I wear?

Typically people wear business or dressy casual during most of the event and dress formally for the Gala on Saturday night. Our Gala is a fun night of glamour and celebration. We will be shooting lots of photos and most people dress up to be seen. Please see the photos below from last year's Convention to get an idea (scroll to bottom of email).

18. What is the convention schedule for the entire weekend?

Thursday

3:30PM – 5:15PM: SPECIAL EVENT (Diamond training for Diamonds and above)
4:00PM – 8:00PM: EARLY REGISTRATION
6:00PM SPECIAL EVENT (Crown Dinner for Crowns only)

Friday

7:30AM – 10:00AM: REGISTRATION
9:00AM – 10:00AM: HHH & WELCOME CELEBRATION
10:00AM – 12:00PM: GENERAL SESSION
12:15PM – 1:30PM: LUNCH
1:45PM – 5:30PM: GENERAL SESSION
6:15PM – 7:00PM: SPECIAL EVENT (Green Diamond Reception for Green Diamonds and above only in the Hilton Avalon Ballroom)

Saturday

9:00AM – 12:00PM: GENERAL SESSION
12:15PM – 1:30PM: LUNCH
1:45PM – 4:30PM: GENERAL SESSION
7:00AM – 11:30PM: CELEBRATION

Sunday

8:00AM – 9:00AM: HEALTHY HAPPY HOUR
9:00AM – 10:30AM: DAVID SANDOVAL PRODUCT TRAINING
10:30AM: BREAK
10:50AM – 12:00PM: OPEN MIC / ON STAGE COMMITMENTS

The event schedule is on the website. (We reserve the right to make some changes, if necessary.)



19. Will there be a tour of the corporate facilities during the weekend?

We will NOT be hosting any tours and will be unable to receive any visitors at the Home office due to insurance reasons. Please, please, please DO NOT show up at our facility as we are preparing for the Convention and you will NOT be allowed in the building. We are pleased to say we are putting the finishing touches on a new Manufacturing Video called "Farm to Family" which will be included on all Healthy Happy Hour DVDs. Convention attendees get the first look at this video, plus we will have a Manufacturing Booth where you can learn more about the inner workings of the facility. The next manufacturing tour will be during the Diamond Club in November. Get to Diamond and we will see you in Long Beach!

20. What new products are we launching?

Any new products would be revealed at the Convention and not before. Please wait and see!

21. Will there be product available to buy at the convention?

The new products will be available on-site for purchase at the Purium Store PLUS we will offer free shipping and handling for all attendees who would prefer to have products shipped. We will also be sampling new products and offering other specials and giveaways. The Purium Gear Store will also be onsite at the "Marketplace" area of the Convention. The Purium Gear store will feature new shirts, shorts, hats, bottles, bags, posters and more!

Daytime attire:



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Saturday Night Gala attire:



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